



Sanchar Nigam Pensioners' Welfare Association
Assam Circle
Registration No: SOCIETY/WEST/2021/8902564

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MINUTES OF MEETING OF 2nd CIRCLE EXECUTIVE COMMITTEE OF SANCHAR NIGAM
PENSIONERS' WELFARE ASSOCIATION, ASSAM CIRCLE -2024

The 2nd Circle Executive Committee's meeting for the year 2024 of SNPWA, Assam Circle was held on 8th December'2024 at Silchar under the Presidentship of Com. Shantanu Choudhury.

Before the commencement of the delegate sessions, the ceremonial flag hoisting was held along-with the singing of National anthem & the delegate session was commenced thereafter.

At the very outset, the meeting coordinator as well as the Joint Secretary of Silchar Division Com Kaustav Chakraborty requested the dignitaries to take the seat at the dias & conducted the felicitation programme of dignitaries at the dias as well as the other esteemed members present in the august gathering. Thereafter, he requested President of the meeting Com Shantanu Choudhury to continue the proceedings as per the agenda points.

The delegate session was started with the observance of 2 minutes silence in the memories of departed soul of late Com P.R. Chanda & the house expressed its profound grief & sorrow for the untimely demise of an enthusiastic, energetic & active member of Silchar Division of SNPWA, Assam Circle, late Com P.R Chanda.

Thereafter, a self-introduction of the members present in the august gathering was held

President Com Shantanu Choudhury then requested the Joint Secretary, Com Kaustav Chakraborty to deliver the welcome address. In his welcome address, he expressed his sincere thanks & gratitude to all the members of the Circle Body of SNPWA, Assam Circle coming from all across the State for taking the initiative to hold the 2nd CEC meeting -2024 at Silchar, inspite of all the hurdles compounded with hazardous journey. He also appealed to all the members of Silchar Division to take the advantage to interact directly with the Circle leadership

regarding the various issues being faced by the members of this division which needs direct intervention of the Circle body.

Thereafter, President, requested Circle Secretary, Com Arijit Roy Prodhani to present the Circle Secretary's report before the house.

Com. Arijit Roy Prodhani then placed his report in the form of Power Point Presentation through which he categorically conveyed the message to all the members of SNPWA, Assam Circle regarding the endeavour towards shifting of all the activities of the Association from physical mode to digital mode.

CS, Com Arijit Roy Prodhani then placed before the house the various activities undertaken by the Circle body during the last 4 years which are summarized below:

1. **GSLI Payment Issues:** Except the case of Sumitra Boro, all other cases which were brought to the notice of the association, were resolved. The case of Com Sumitra Boro Could not be settled due to non-submission of few mandatory documents from her side.
2. **Correction cases of PPOs:** No pending cases are left as on date which were addressed to the Association.
3. **Fixation of the revised pay scale sanctioned before 31-01-2020 by the BSNL Authorities:** All cases were resolved with the direct intervention of the Association.
4. **Issue of our erstwhile ETR Comrades:** The issue of non-remittance of TDS by BSNL about the 3rd Ex-gratia amount paid in March'21 was resolved with the help of our CHQ, specially with the direct intervention of our GS, Com. G.L. Jogi.
5. **Medical Bills of Retired Employees:** There are three categories of medical bills viz.
 - (i) **Bill submitted before VRS:** All cases were resolved which were brought to the notice of Circle Body, except the case of Com.Pravasish Sarkar. The Association will meet shortly with CGMT, BSNL, Assam Circle to resolve the issue.
 - (ii) **Payment of FMA of Rs.1000/:** This is an ongoing process and payments are made as & when funds are released by the BSNL Corporate Office.
 - (iii) **Bill with vouchers:** This is also an ongoing process & its subsequent payments are akin to the above.
6. **Reimbursement of one-time CGHS contribution:** This is also an ongoing process and as on date no cases are left which were addressed to the Association.
7. **Contribution towards the bereaved family members of our deceased comrades:**
As an exemplary mark of solidarity, the Association was able to extend a little bit of monetary help to the bereaved family members of our deceased comrades. The following contributory amounts were handed over to the family members of deceased comrades.
 - (i) Rs.50,000/ - Late Subrata Dey of Bongaigaon Division.
 - (ii) Rs.80,000/ - Late Dhiraj Das of Bongaigaon Division.
 - (iii) Rs. 50,000/ - Late Jayanta Baruah of Dibrugarh Division.
 - (iv) Rs. 65,000/ - Late Mrinal Dutta of Tezpur Division.
 - (v) Rs,50,000/ - Late Dilip Nath of Nagaon Division.
 - (vi) Rs. 81,205/ - Late P.R. Chanda of Silchar Division.

CS, Com Arijit Roy Prodhani expressed his heartfelt thanks & gratitude to all those esteemed members of the SNPWA, Assam Circle who contributed generously for this noble cause.

8. **Issuance of Pensioner's Identity Cards:** This is also an ongoing process. However, as & when the cases are addressed to the Association, the same will be taken up with the CCA Authority on priority basis.
9. **Issuance of Form-16:** With the support of CCA, Assam Circle, we were able to send the Form-16 to the personal WhatsApp No of our individual member for the last two years, which is an immense relief for the members staying outside Guwahati.
10. **Participation in the Agitational Programme on Pension Revision Case:** Our Association participated under the banner of the Joint Forum of BSNL MTNL Pensioners Association in support of pension revision with 15% fitment on 1st July'2023, 6th July'2023 & 31st July'2023 at Guwahati.
11. **Settlement of Provisional Pension case of Com Abhijit Das:** The case was resolved with the direct intervention of this Association with the competent authority of BSNL. Recently the Association received a communication from Com Abhijit Das regarding the transfer of his pensionary documents from Bongaigaon SSA to Silchar SSA for ease of communication & settlement of pensionary benefits. The Association will meet shortly with the CGT, BSNL Assam circle to resolve the issue.

Com Arijit Roy Prodhani then presented a brief report on All India Conference of SNPWA held on 23rd & 24th September, 2024 at Kochi, Kerala which are as follows:

- i) Com Arijit Roy Prodhani & Com Gobinda Chandra Sarmah represented the Assam Circle in the AIC.
- ii) The Pension Revision case was the fulcrum point of discussion, amongst the other issues.
- iii) A Legal Fund is created to continue the fight for the issue in the court.
- iv) Com K.D Sebastian, Com G.L. Jogi & Com S.S Rajput were elected President, General Secretary & Treasurer respectively for next three years.
- v) Com Arijit Roy Prodhani was elected AGS in the AIC.
- vi) CHQ directed all Circle Bodies to collect the left-out AIC & Legal Fund fees of Rs.500/ & Rs.100/ respectively.
- vii) Com Arijit Roy Prodhani appealed to all those members from this august gathering who are yet to pay the AIC & Legal Fund fees totaling Rs.600/ to pay the same at the earliest to strengthen our CHQ's ability to fight our issues in the legal forums which will benefit all of us financially in the days to come.

Com Arijit Roy Prodhani then informed the house about the **"Next Endeavours"** of the Association which are summarized below:

- i) From now onwards, all the activities of the Association will be on the Digital Platform.
- ii) All accounting & other activities will go online.
- iii) To start with, the Circle Secretary's report of 2nd CEC meeting was presented in a digital mode.

- iv) A cooperative Society comprising of all retired as well as serving officials of BSNL including the spouses & wards in the name & style "SANCHAR NIGAM PENSIONERS COOPERATIVE CREDIT SOCIETY, GUWAHATI" will be launched soon upon approval from the Govt of Assam for which preliminary works are going on in war footing.

Holding of 2nd Circle Conference of SNPWA, Assam Circle: CS, Arijit Roy Prodhani informed the house regarding the holding of 2nd Circle Conference of SNPWA, Assam Circle as the term of the present circle body will expire on 24th of March'2025 & appealed to the august house to suggest the date & place for holding the event.

After a brief discussion on the issue, the house unanimously decided to hold the 2nd Circle Conference of SNPWA, Assam Circle on the 1st week of April,2025 at Guwahati. The exact date will be notified after finalizing the venue & its availability.

GS Com G.L. Jogi & CHQ President Com K.D. Sebastian will be invited to attend the 2nd Circle Conference at Guwahati.

In view of the above & considering all nitty gritty of the event, **the house unanimously decided to collect an amount of Rs.1000/ (Rupees one thousand) from each member to meet the expenditures for the event.**

Thereafter, Com Arijit Roy Prodhani requested President Com Shantanu Choudhury to give a small presentation on the Accounting Software & membership enrolment process of SNPWA, Assam Circle & the proposed Cooperative Credit Society which is going to be launched soon.

President Com Shantanu Choudhury then gave a detailed presentation on the accounting software including payment of subscriptions through Mobile App. The mobile App will be made available in the Google Play Store & a link will also be available in our circle website for downloading. Payments can be made via UPI apps, QR Code, Debit cards, Credit Cards & Net banking. Upon successful payment, the receipt will be generated instantly which will be instantly reflected in the accounting system thereby negating the human intervention. As the Mob App will not be available in Apple Store those who are having i-iphone & do not have Android Phone can also make payment through the mobile app embedded in our circle website through Member Login Tab by login with user id & password which will be shared with all the members. There is a provision in the Mobile App for Changing of Password.

All members will be intimated once the Mobile App is available in the Play Store through our WhatsApp group.

Thereafter, A brief presentation on the accounting software of the Credit Society was also given by the President Com Shantanu Choudhury. Only key features are highlighted as the software is still under preparation. A website of the credit society is also under preparation. To meet up the expenditures of accounting software & Mobile App based payment system President Com Shantanu Choudhury placed the following proposals for implementation w.e.f 01-01-2025 before the august house for necessary approval.

Sl	Assignment	Cost in Rs.	Remarks
1	Transition of Accounting system from Physical mode to Digital mode and Mob App Based Subscription Payment System	22,000.00	Cost of Accounting Software & Mobile App Based Software for payment of subscriptions - One-time cost. Payments will be made in 3 or 4 instalments. Final payments will be released only after satisfactory running of all the relevant software.
2	Recasting of Web Portal	Free of Cost	To make provisions for embedded Mobile App, Link for downloading Mobile App & online payment facility for enrolment of new members.
3	Annual Maintenance Cost	7500.00	AMC for Accounting software & Mobile app-based software for billing from 2 nd year onwards and web portal.
4	Payments Gateway Charges (As per RBI guidelines)	750.00	Approximate total annual charges to be paid as per RBI guidelines.
5	Availing of Internet Banking Facility for the savings Account of the Association maintained at the Union Bank, Panbazar Branch, Guwahati	0.00	This is required for ease of banking transactions & minimising cash transactions to the maximum possible extent

After a brief discussion, the house unanimously decided to go ahead with the above proposals for implementation w.e.f 01-01-2025 along with the required cost involvement.

Thereafter, President requested Treasurer Com Gobinda Chandra Sarmah to place the financial report.

Com Gobinda Chandra Sarmah then placed before the august house the financial statement for the period 12-06-2024 to 07-12-2024.

He also mentioned in his report the total membership strength of the Association as on date, year-wise pending list of unpaid members, new members joined during this period, Annual Subscriptions received so far during the year 2024 and the Legal & AIC fees received so far from the members.

Thereafter a detailed Questions & Answer session was held on the Secretary's report & Treasurer's Report. A brief report on the Questions & answer session is produced below:

Q: Mridul Chandra Kalita (CWC member): He pointed out that since the required documents were not submitted by Sumitra Boro, the Association has little role to play as such the case may be put on hold till she submits the required documents to the competent authorities.

A: CS: Arijit Roy Prodhani then asked for the opinion of the house in this regard & the house responded with the same opinion expressed by Com Mridul Kalita.

Q: M.K. Karki (CWC Member): Com Karki raised the issue of non-receipt of FMA in respect of Com Nilima Saikia of Tezpur Division. He also pointed out that the financial statement submitted by treasurer did not have the mandatory debit & credit side of the statement and the discrepancies noticed in the amount paid for legal fund of 200 members against the payment received for 190 members.

A: CS: Com Arijit Roy Prodhani Assured the house that the issue will be taken up with the competent authority of CCA, Assam Circle if the issue is not resolved yet.

A: Treasurer: Com Gobinda Chandra Sarmah replied on the query of Com M.K. Karki that the non-audited financial statements are usually submitted in the CEC meetings only the key features are reflected in the statement to have an overall glimpse of the financial health of the Association but during AGMs the statements are furnished with proper debit & credit side of the statement.

As far as discrepancies of legal fund is concerned it is replied by the Treasurer Com Gobinda Chandra Sarmah that as per the advice of CS, the amount of additional 10 members were paid to make our circle eligible to send 2 representatives in the AIC as well as CWC meeting based on the criteria fixed for the same in the constitution of the association. The said amount will be adjusted as & when the balance payments are received from the unpaid members in this regard.

Q: Subhabrata Gupta (Member Silchar Division): Com Subhabrata Gupta requested the circle body to take up the case with AO of C & Tx, the erstwhile BSNL Task Force to facilitate the payment of FMA of Rs.1000/ which was not paid for last two years. He also desired to know whether anything required to be done from his side to get the Gratuity payments which will fall due on 1st February/2025.

A: CS: Com Arijit Roy Prodhani assured the house that the case will be taken up by the circle body with present dispensation of C & Tx to get the actual state of affairs in this regard. He also clarified that nothing is required to be done by the members to get the Gratuity payments as this is a system generated process & it takes 7 to 10 days to complete the process after the date of eligibility.

Q: Com Shyamal Bhowmik (Member Silchar Division): Com Shyamal Bhowmik desired to know that whether the existing Health Insurance scheme can be transferred from one entity to other and if so, what are the procedures to be followed & if it is not feasible then they are interested to switch over to the SNPWA CHQ sponsored health scheme. He also apprised the house that at present there is no CGHS empaneled hospital is available at Silchar due to non-availability of NABL accredited hospitals at Silchar & requested the circle body to take up the issue with the Additional Director of CGHS at Guwahati. He also mentioned that only one

wellness center is available and is managed by only one Doctor & the other doctor is working from Guwahati & requested circle body to take up the case with the competent authority of CGHS at Guwahati.

A: CS: Com Arijit Roy Prodhani assured the house that the issues related to CGHS raised by Com Shyamal Bhowmik will be taken up with the Additional Director of CGHS at Guwahati. As far as transfer of health Insurance Scheme from one entity to other, he assured that the matter will be discussed with the CHQ President, being a nodal person of SNPWA Health scheme & will share the feedbacks received in this regard.

Q: Com Kaustav Chakraborty (Joint Secretary): Com Kaustav Chakraborty raised the issue of non-receipt of FMA of Rs. 1000/ from the year 2021-22 to 2023-24. Com T.K Chanda also did receive the FMA for the said period. The concerned AO of BSNL Silchar SSA Sri Rupak Sharma insisted for submission of option for the same every year to get the FMA.

A: CS: Com Arijit Roy Prodhani informed the house that the issue will be taken up with the CGMT BSNL, Assam Circle at the earliest possible time to get the actual official version of the same.

Q: Com Abhijit Das (Member Silchar SSA): Com Abhijit Das thanked the CS for inclusion of his case in the CS's report & raised the issue of one of the senior comrades of Silchar Division Com Dipak Dutta Mazumdar who could not attend the meeting due to ill health. The date of retirement in the PPO of Com Dipak Dutta Mazumdar is mentioned as 30-11-2014 instead of 30-11-2013, the date of actual retirement. He requested the Circle body to do the needful.

A: CS: Com Arijit Roy Prodhani assured the house that the issue will be taken up with the concerned officer of CCA, Assam Circle by the Circle Body & will resolve the same at the earliest.

Q: Com Mrinal Kanti Chakraborty (Senior member Silchar Division): Com Mrinal Kanti Chakraborty also raised the issue of FMA & the insistence of AO Sri Rupak Sharma to furnish the Option every year to get the FMA & he also requested the circle body to take up the issue with CCA, Assam Circle for issuance of pensioners Identity Card in his name as he migrated from SBI to CCA Assam Circle.

A: CS: Com Arijit Roy Prodhani assured the house that issue of FMA & issuance of Pensioners Identity card will be taken up with the concerned officer of CCA, Assam Circle at the earliest.

After the conclusion of Questions & Answer session, the house unanimously accepted the Circle Secretary's Report & Treasurer's Report.

Thereafter, our beloved GS Com G.L. Jogi joined with us virtually & informed the house about the latest status of pension revision case & other issues such as the case related to increase of taxation limit of Exgratia Amount etc. He thanked Circle body to invite him to speak on this occasion. He expressed his happiness & wished the success of this CEC meeting of SNPWA, Assam Circle.

After the conclusion of the virtual meet with GS, President Com Shantanu Choudhury requested Com Amitava Nath to deliver the vote of thanks.

Com Amitava Nath thanked the brave & dedicated comrades of Silchar Division to hold the 2nd CEC meeting in a befitting manner & for the excellent arrangement of fooding & lodging. He also thanked the comrades of Silchar Division for the hospitality, warmth generosity and commitment to excellence to make this event truly unforgettable one.

Before the official declaration of the conclusion of the 2nd CEC meeting, CS Com Arijit Roy Prodhani also thanked the comrades of Silchar SSA to hold the 2nd CEC meeting which is also the last CEC meeting of the present Circle body in a successful manner & requested all the members present in the house to attend the 2nd Circle Conference of SNPWA Assam Circle at Guwahati in the 1st week of April,2025.

Thereafter, President Com Shantanu Choudhury officially declared the conclusion of the 2nd CEC meeting of SNPWA, Assam Circle at Silchar.



Arijit Roy Prodhani
Circle Secretary